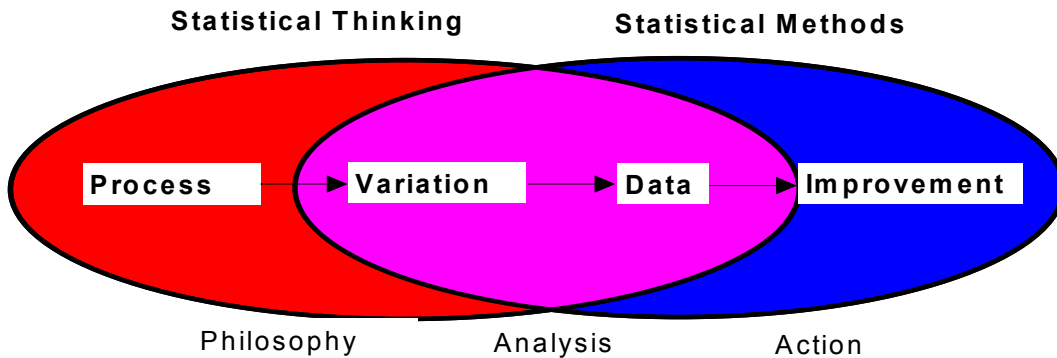


# STATISTICAL THINKING



... is a Philosophy of Learning and Action based on the following fundamental Principles:

- All work occurs in a system of interconnected process
- Variation exists in all processes
- Understanding and reducing variation are keys to success.