

William G. Hunter 1979 - 1980

- Statistics Division organizational meeting on November 1, 1979.
- Division members began working on statistical standards.
- Publication of a “Reference Series” of booklets discussed.
- First Council meeting on May 19, 1980 in Atlanta at the 34th Technical Conference & QA Show.
- Sponsored one day course on “How to Perform Continuous Sampling.”

Otto Dykstra 1980 - 1981

(NO PICTURE)

Bill Hunter was Chair and I was Chair-elect in the first year of the Statistics Division. Bill took a one year sabbatical from the University of Wisconsin to get the Statistics Division rolling. As Chair my job was to keep the momentum going, maintaining and nurturing the organizational framework set up by Bill. The Statistics Division survived!

Douglas C Montgomery 1981 - 1982

- Membership reached 2,000.
- Sponsored three sessions at the 1982 Annual Quality Congress.
- Three “How To” booklets were published.
- Division involved in the Annual Conference on Applied Statistics and the Fall Technical Conference.

Frank B Alt 1982 - 1983

(NO PICTURE)

- Membership survey conducted. Minipapers and unique implementation of statistical QC techniques identified as the most desired part of the Newsletter.
- Four more “How To” booklets were published.
- Sponsored a session at the Fall Technical Conference.

John S Ramberg 1993 - 1984

(NO PICTURE)

- Membership grew to 4,668.
- Division co-sponsored a conference on the Statistical Education of Engineers.
- Participated in education programs with the Minnesota and Akron-Canton sections.
- Continued to participate in the Fall Technical Conferenc.

William B Mead 1984 - 1985

(NO PICTURE)

- Membership increased to 5,700.
- Speakers list developed.
- Volumes 8 and 9 of the “How To” series were published.
- Adopted the central composite design as the division logo.

Peter J Jacobs 1985 - 1986

- Initiated the Statistics Division strategic planning process.
- Established the Statistics Division as a co-sponsor of the Fall Technical Conference.
- Strengthened the Division's infrastructure (e.g., committee assignments, liaisons with other organizations, quality of newsletter...) to ensure the needs of its growing membership were satisfied (membership grew at over 30 % from 5,700 to 7,500).

Edward F Mykytka 1986 - 1987

- Shepherded by Pete Jacobs, a significant maturation of the Division was marked through the conduct of its first major strategic planning exercise, which clearly defined the Division's mission, short- and long-range objectives, products, and customers.
- A time of sadness -- The Division's founding chairman, Bill Hunter, passed away in December 1996. The 1987 Fall Technical Conference was dedicated to his memory and the William G. Hunter Award was established shortly thereafter.
- The Division was exceptionally proactive through the sponsorship of four major events focused on enhancing the effectiveness of statisticians (which, perhaps, helped to lay part of the foundation for the Division's future emphasis on the promotion of statistical thinking for quality improvement).
- “The Statistician's Role in Quality Management,” a panel discussion at the 1986 Annual Quality Congress

Edward F Mykytka 1986 - 1987

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- "Statistical Consulting Workshop," run by Doug Zahn, Dan Boroto, and Andrea Zahn at the 1987 Fall Technical Conference.
- "Using Values to Improve the Effectiveness of Statisticians," delivered by Chuck Dwyer, Blan Godfrey, George Dorman, and Dave Fluharty in January 1987.
- "Case Studies in Quality and Productivity," presented at the 1987 Annual Quality Congress by Lynne Hare and Blan Godfrey.
- Division membership experienced rapid growth, surpassing 10,000 by June 1987.

Ron Askin 1987 -1988

(No Picture)

- Became the largest division in ASQC with over 10,000 members.
- First year that the division had the lead role in the Fall Technical Conference.
- Assisted with the Conference on Statistics in Engineering Education.

Lynne B Hare 1988 - 1989

Activities of the ASQ Statistics Division during 1988-89 were many and varied. In those days, the Division was still struggling with its lot in life. Leadership had gone through the process of developing a mission statement, not as popular in those days as now, but we still didn't share a common understanding of our vision.

I believe that the leaders' most important contribution to the Division was that of writing its first vision statement. An anonymous poet was sufficiently inspired by the undertaking to pen the following verses:

Lynne B Hare 1988 - 1989

(Continued)

'Twas a dangerous crew with a great deal to do,
met together in Florida's sun.
Sure, we'd met before for our Mission and more,
but our planning had only begun.

We'd asked all we knew to come up with a clue
for the content of sensible Vision,
To give us two cents worth of dreams for the view
of the ASQ's youngest division.

Thoughts diverse and wide were submitted with pride
by past chairfolks and others connected,
And we worked like beavers (with fun on the side)
to assure the best thoughts were collected

In words short and sweet with intention to meet
our customers' wants and their needs.
We drafted a vision that we thought was neat
and went home quite content with our deeds.

Steven P Bailey 1989 - 1990

- Signed a new five year agreement to co-sponsor the Fall Technical Conference.
- Conducted a long range planning meeting prior to AQC.
- Participated in a Congressional quality study.
- Developed the Statistics Division Operation Manual.

Roger W Hoerl 1990 - 1991

- Extended Strategic Planning to develop division strategy, values, ground rules, and managing processes.
- Worked to ASQ Headquarters and American Supplier Institute (ASI) to publish clarification of ASI's views on statisticians with respect to Taguchi methods.
- Continued to develop the Division Operating Manual.
- Initiated Annual Tactical Planning Process.

Conrad Fung 1991 - 1992

- White paper on Survival Skills for Statisticians — completed
 - Presented at the 1991 Fall Technical Conference in Lexington.
 - By Roger Hoerl, with Jeff Hooper, Pete Jacobs, and Jim Lucas.
- Statistics Division Operating Manual — completed
 - Led by Roger Hoerl and Steve Bailey.
 - Other ASQ divisions have said the manual would be a model for upgrading *their* systems.
 - The Royal Statistical Society (U.K.) and the Swedish Association for Quality have also used the manual as a model.
- Statistics Division Membership Survey
 - To scientifically evaluate the Division's make-up, and assess members' current and future needs. Results will be used to provide direction to all other Division efforts, as Statistics Division members are our primary customers. Led by Joe Voelkel.
- Published in the Statistics Division Newsletter, Winter 1992 and Spring 1992.

Conrad Fung 1991 - 1992

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- Upgrade the Statistics Questions in the CQE Exam
 - To assure correctness and relevance of the statistics questions in the CQE.
 - Led by Beth Propst, as liaison with the ASQ Certification Committee.
 - ASQ decides in November 1992 that *Divisions* should have primary ownership of the portions of the certification exams' Bodies of Knowledge that pertain to the Divisions' areas of expertise. ASQ proposes Statistics Division as the primary owner of the statistics portion of the CQE exam.
- Build a QFD "House of Quality" for Educational Needs
 - Led by Don Emerling, with Beth Propst, Joe Voelkel, and Rick Lewis.
 - Relate customers' wants and needs to educational materials.
- More Proactive Role for Statistics Division in Selecting Papers for the AQC
 - An ongoing process improvement.

Joseph O Voelkel 1992 - 1993

- The Operating Manual was created. One of its goals, to be a model for other organizations, seems to have been fulfilled, as numerous groups have requested copies of it.
- The first professional membership survey was completed, using the survey firm Gordon Black, Inc. They reported that 500 out of 501 of the members they contacted took part in the phone survey, a result that astonished them.
- The Division is asked to review the statistics questions of the CQE exam. Eventually, the Educational Testing Service will be called upon for ASQ's certification exams, and the Statistics Division becomes responsible for the statistics body of knowledge.
- An annual formal evaluation of the Division begins, thereby filling in the "check" part of the PDCA cycle.

Joseph O Voelkel 1992 - 1993

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- The building of the House of Quality begins, fueled in part by results of the membership survey. Preparations get underway to summarize the results in a special edition of the newsletter.
- The newsletter gets a face-lift, with a more modern look and the addition of the CCD logo.
- The update of the Glossary of Statistical Terms begins.
- "The Role of Statistical Thinking in Management" is presented at the AQC, emphasizing the importance of this topic to the Division.
- The newsletter has emphasized its desire to spread statistical ideas, and readers respond by asking and getting permission to reprint numerous newsletter articles and mini-papers.

Joseph O Voelkel 1992 - 1993

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On the lighter side:

- Conrad Fung politely points out in the newsletter that a minor administrative error from AQC headquarters may have lead to a loss to society of four person years. Headquarters is not pleased with his insight.
- The Division asks its member for a new name for the Division newsletter, and the winner is Lloyd Nelson, who recommends keeping the old name.
- Joe Voelkel's picture is reversed in a newsletter edition, causing him to part his hair on the wrong side for three months.
- John Cornell gives a pop quiz about incomplete-block designs during the Youden address.

Galen C Britz 1993 - 1994

- Developed a 5 year plan at the Long Range Planning meeting.
 - Decided we want to influence the world rather than being influenced by it.
 - Decided we wanted to spread the application of Statistical Thinking and Techniques to all areas.
- Published a Special Edition Newsletter describing the House of Quality Education.
- Constructed a gigantic affinity diagram in the booth at the AQC by asking our members the question: The Statistics Division wants to be the most responsive organization in the universe. What would it take to make this statement real for you?
- The Division achieved McDermond Level 3 recognition for the first time.

Richard A Lewis 1994 - 1995

- Signed a new 5-year Fall Technical Conference agreement
- Began implementing the long-range plan
- Achieved McDermond Level 3 recognition for the second time
- Revised the division's logo and color scheme
- Decided not to develop a Certified Quality Statistician exam

Nancy E Belunis 1995 - 1996

- Established a Bulletin Board Editor
- The 3rd Edition of the Glossary & Tables was published.
- The Statistical Thinking Special Publication was issued.
- A Powerpoint presentation on Statistical Thinking was developed.
- The Division achieved McDermond Level 3 recognition for the third time.

Beth Propst 1996 - 1997

- Continued to implement our plan to spread Statistical Thinking by publishing “How to Teach Others to Apply Statistical Thinking” in Quality Progress.
- Established a Statistics Division web page. It included the first modules of the “Statistical Thinking Virtual Academy.”
- Sponsored a session at the Rocky Mountain Quality Conference for the first time.
- Achieved McDermond Level 3 recognition for the fourth consecutive time.

Don Emerling 1997 - 1998

- Long Range Planning in Baltimore. Revised our Mission, Vision, Strategies.
- First 4 Ott Scholarships awarded. \$5,000.00 each.
- Achieved McDermond Level 3 Recognition for the fifth consecutive year.
- Initiated the Operational Planning Calendar process.

Don Williams 1998 - 1999

- Achieved McDermott Level 3 for sixth consecutive year.
- Enhanced and expanded our website.
- Started the efforts for division e-commerce.
- Signed new FTC Co-Sponsorship Agreement for 2000 - 2004
- Continued working toward Statistical Thinking Everywhere.

Bob Mitchell 1999 - 2000

- Complete re-write of the Operating Manual.
- Developed and implemented the division Balanced ScoreCard.
- 9 Testimonials were awarded to division volunteers.
- Joe Voelkel and Bill Woodall nominated and selected as ASQ Fellows.
- Published the "Improving Performance Using Statistical Thinking" book.
- Achieved McDermond Level III for 1999 - 2000 fiscal year (7th consecutive).